

Charlie Goodwin

Application Support Specialist

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Professional Profile

Certified Scrum Master and Application Support Specialist with a total of nine years of experience in troubleshooting and problem-solving. Skilled in learning software quickly and teaching it to others. I'm passionate about creating something new and fostering learning.

Languages: English (Native), German (B1-B2), Japanese (JLPT N2)

Work History

06/2026 – present

Career Break

Moved to Germany – Düsseldorf, NRW.

- Job-searching.
- Enrolled in Boot.dev back-end coding bootcamp.
- Taking German B2 course.

3/2023 – 05/2026

Applications Support Specialist

University of Minnesota – d.umn.edu | Duluth, MN, USA (Remote)
Public University Campus of 10,000 students.

Tech stack: Slate, CRM, PeopleSoft, Perceptive Content, Google & Microsoft suites, HTML, CSS, JavaScript, React, Python.

- Troubleshoot glitches, coded websites and generated queries.
- Trained and mentored staff in departmental software suites.
- Optimized team workflow as project manager by reducing processing time by 150%, from three weeks to one week per application.

09/2017 – 02/2023

Translator, Web Developer, Tutor & Writer

Self-Employed Entrepreneur (Remote)

- Translated 52 books (JP-EN) on contract with a tight turnaround.
- Tutored university Japanese levels (~A1-C1). Students passed all JLPT levels N5-N1 and placed at Waseda Univ. and the IUC in Yokohama.

- 08/2011 – 08/2017 [Japanese Instructor](#)
University of Colorado – Colorado.edu | Boulder, CO, USA
Public university with 40,000 students.
- Instructed university-level Japanese language courses.
 - Designed curriculum and proctored exams.
- 08/2010 – 07/2011 [English Instructor](#)
University of Central Oklahoma – uco.edu | Edmond, OK, USA
Public university with 15,000 students.
- Instructed university-level English as a Second Language courses.
- 08/2009 – 07/2010 [Japanese-English Medical Translator](#)
Yamagata City Central Hospital | Yamagata City, Yamagata, Japan
Central hospital for Yamagata City.
- Interpreted medical appointments for international residents in Yamagata.

Education

- 02/2025 – present [Boot.dev Back-End Development Bootcamp](#)
Python, Git, TypeScript, Go, SQL, Data Analytics.
boot.dev
- 08/2023 – 12/2024 [Front-End Web Development Bootcamp](#)
SheCodes for Women in Tech
HTML/CSS, JavaScript, React.js, AI.
shecodes.io
- 08/2011 – 05/2014 [Master of Arts in Japanese Literature](#)
University of Colorado
Boulder, Colorado, USA
Hired on as full-time faculty.
- 08/2004 – 07/2009 [Bachelor of Arts in Asian Studies](#)
University of Oklahoma
Norman, Oklahoma, USA
Minor in Japanese